

# CFTS Accreditation

Why better Thorough Examinations make good business sense: a guide for forklift service companies.



**Welcome.** It's great that you're thinking about CFTS accreditation. For your customers, for your business, and for the industry as a whole, you couldn't make a better choice.

As recently as 2004, there was no agreed standard for the thorough examination of fork lift trucks. Individual engineer surveyors were left to interpret LOLER 98, which covers lifting equipment and associated risks (from tower cranes to hotel dumb waiters), and PUWER 98 for themselves.

Recognising the need for a quality-controlled standard for the inspection of fork lift trucks, the industry's two leading authorities, the FLTA and BITA stepped up to the mark and formed CFTS (Consolidated Fork Truck Services Ltd.).

Written and developed by the industry - for the industry - in consultation with the HSE, CFTS' comprehensive examination and safety inspection of a lift truck incorporates both LOLER and PUWER... bringing clarity to everyone.

CFTS goes from strength to strength. Currently, there are more than 450 companies accredited to the scheme and this number rises by 10% each year.

CFTS can bring you closer to your customers and open new opportunities.

It is a badge of quality: associating your brand with the industry's highest standard and code of professional conduct. It demonstrates to your customers that you are taking every step necessary to ensure their trucks are in the best possible condition... giving them peace of mind that their operations are safe, legal and productive.

CFTS is getting wider recognition every day. We are currently advising the HSE on Thorough Examination frequency and standards. Our aim is for CFTS to be as commonplace as an MOT - with all the safety, service and professionalism that will benefit the UK's forklift operations for many years to come.

You have a rewarding part to play in that, and I look forward to welcoming you on board.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Geoff Martin", with a stylized flourish at the end.

Geoff **Martin**  
Chairman, Consolidated Fork Truck Services (CFTS)  
& Managing Director, Jofson Limited

# The CFTS standard ensures the whole truck is safe and complies with the law – as your customer would expect.



## Developed by the industry, for the industry

Using the forklift industry's own agreed standard for Thorough Examination gives your customers confident compliance.

You'll be using a clear, independent and quality-controlled process – created in consultation with the HSE – that's designed specifically for forklift trucks, with no confusion over what should and should not be checked.

The CFTS standard ensures the whole truck is safe and complies with the law – as your customer would expect.

You'll have exclusive access to direct guidance and support from CFTS' own technical experts, and regular updates when best practice guidance or regulations change.

That means you, and your customer, are always covered. You can prove each truck has been checked to an industry-approved standard, and is safe.



## A guarantee of quality

**CFTS accreditation shows current and potential customers that you've signed up to the industry's highest standard, with a professional code of practice.**

When an inspection is finished, they'll receive an official Report of Thorough Examination, with quality marque and hologram, for their files.

Similarly, their trucks will carry the CFTS logo sticker, signalling to all concerned that they're a company that takes its safety responsibilities seriously, along with the date of the next Thorough Examination.

And CFTS' independent quality code and training support makes quality easy to deliver for you. Your engineers always know exactly what they're doing, the standards they need to deliver, and the steps they need to follow to achieve that.